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Operating and assembly instructions

Please keep this operating manual for future reference to ensure that it can be accessed throughout the entire service life of the product!

The German operating manual is the original version.

All documents in other languages are translations of the original version.

All rights reserved in the case of patent, utility model or design registrations.

2

General information on these instructions

The content structure is based on the life cycles of the electric motor drive (hereinafter referred to as “the product”).

The manufacturer reserves the right to make changes to the technical data in these operating instructions. In some cases, this technical data may differ from those of the respective product version; however, the functional information will not undergo significant changes or become invalid. The current version of the technical specifications may be requested from the manufacturer at any time. No claims may be asserted against the manufacturer as a result of this provision. Deviations from textual or visual statements may occur depending on the product’s technical development, features and accessories. Deviating information for special versions will be provided by the manufacturer in the sales documentation. Other information shall remain unaffected by these provisions.

2.1

Standards and guidelines

During construction, the fundamental health and safety requirements were applied and provision was made for the appropriate legislation, standards, directives and guidelines. The safety of the product is confirmed by the declaration of conformity (see EC Declaration of Conformity). All in-
Intended use | Safety

formation relating to safety in these operating instructions refers to the laws and regulations that are currently valid in Germany. All information in these operating instructions must be complied with at all times and without limitation. In addition to the safety notes in these operating instructions, the regulations on accident prevention, environmental protection and occupational health and safety applicable at the location of use must be observed and adhered to. The regulations and standards for safety assessment can be found in the EC Declaration of Conformity.

2.2 Intended use
This product is intended to serve as an electric drive unit for awnings and fabric-based sun protection systems.

The elero drive calculation program
http://elero.com/drive-calculation
is vital for defining the drive

Other applications must be agreed upon in advance with the manufacturer, elero GmbH Antriebstechnik (see “Address”).

The plant operator shall be solely responsible for any damages arising from the improper use of this product. The manufacturer cannot be held liable for personal or material damages caused by misuse or procedural errors, nor by improper operation or commissioning.

The product may only be operated by instructed and authorised specialist personnel while observing all safety notes.

The safe and error-free use and operational reliability of the product are only guaranteed when it is used properly according to the specifications contained in these operating and assembly instructions.

Use according to its intended purpose includes the observation and compliance of all safety instructions contained in these operating instructions as well as all valid trade Accident Insurance regulations and valid laws on environmental protection. Use according to its intended purpose also includes the compliance with all prescribed operating regulations in these operating and assembly instructions.

2.3 Foreseeable misuse
Any use that deviates from the intended use as stated by the manufacturer, elero GmbH Antriebstechnik (see “Address”) is deemed as foreseeable misuse.

2.4 Warranty and liability
The General Terms and Conditions of the manufacturer, elero GmbH Antriebstechnik, apply at all times (see “Address”). The conditions of sale and delivery are included in the sales documents and shall be presented to the plant operator upon delivery. Any liability claims for personal or material damages are excluded when they can be attributed to one or more of the following causes:

• Opening the product by the customer
• Improper use of the product
• Improper installation, commissioning or operation of the product
• Structural modifications to the product without the written consent of the manufacturer
• Operation of the product with improperly installed connections, defective safety devices or improperly installed safeguards
• Failure to observe the safety regulations and information presented in these operating instructions
• Failure to observe the specified technical data

2.5 Customer service provided by the manufacturer
In the event of a fault, the product may only be repaired by the manufacturer. The address for sending the product to Customer Service can be found in the Section “Address”. If you did not purchase the product directly from elero, please contact the supplier of the product.

3 Safety

3.1 General safety instructions
These operating and assembly instructions contain all the safety information that must be observed in order to avoid and prevent danger when working with the product in the individual life cycles. When all specified safety instructions are complied with, safe operation of the device is guaranteed.

3.2 Layout of safety instructions
The safety instructions in this document are marked using hazard and safety symbols and are designed according to the SAFE principle. They contain information on the type and source of the danger, possible consequences and on avoiding danger.

The following table defines the representation and description of hazard levels with possible physical damage as used in these operating instructions.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Signal word</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>⚠️</td>
<td>DANGER</td>
<td>Warns about an accident that will occur if the instructions are not followed, which can lead to fatal, irreversible injuries or death.</td>
</tr>
<tr>
<td>⚠️</td>
<td>WARNING</td>
<td>Warns about an accident that may occur if the instructions are not followed, which can lead to serious, possibly fatal, irreversible injuries or death.</td>
</tr>
<tr>
<td>⚠️</td>
<td>CAUTION</td>
<td>Warns about an accident that can occur if the instructions are not followed, which can lead to slight, reversible injuries.</td>
</tr>
</tbody>
</table>

Fig. 1 Notation for personal injuries

The table below describes the pictograms used in these operating instructions to illustrate the hazard situation in relation with the symbol for the hazard level.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>👕</td>
<td>Danger caused by electrical voltage, electric shock: This symbol indicates dangers due to electric current.</td>
</tr>
</tbody>
</table>

Fig. 2 Notation for specific danger

The table below defines the representation and description of situations used in these operating instructions for situations in which damage can occur to the product or indicates important facts, conditions, tips and information.
3.3 Safety principles

This product has been designed in accordance with the latest technological developments and general safety regulations, and is safe to operate. During construction of the product, the fundamental health and safety requirements were applied and provision was made for the appropriate legislation, standards, directives and guidelines. The safety of the product is confirmed by the EC Declaration of Conformity.

All specifications pertaining to safety relate to the currently valid regulations of the European Union. Plant operators in other countries must ensure that the applicable laws and national regulations are adhered to.

In addition to the safety notices and directions in these operating instructions, the generally applicable regulations with regard to accident prevention and environmental protection must be observed and adhered to.

The product must only be used when in perfect working order, for its intended use, and in compliance with the safety instructions outlined in these operating instructions. This product has been designed for use as described in the section "Intended use". Improper use may pose a danger to the life and limb of the user or of third parties, or may cause damage to the product or other property. Accidents or near-accidents occurring during the use of the product that have led to or could have led to personal injuries and/or damage to the work environment must be reported to the manufacturer directly and without delay.

All safety instructions specified in the operating instructions and on the product must be observed. In addition to these safety instructions, the plant operator must ensure that all national and international regulations are complied with, together with any other binding regulations for operational safety, accident prevention and environmental protection in force in the country of use. All work conducted on the product must be carried out by trained and authorised personnel who have received appropriate safety-related instruction.

The qualified person must comply with all valid and applicable standards and legal requirements in the country of installation as well as inform his/her customers regarding the operating and maintenance conditions for this product.

3.4 General duties of the plant operator

- The plant operator is obliged to only operate the product in perfect and safe operational condition. In addition to the safety notices and directions in the operating instructions, the operator must ensure that the general safety and accident prevention regulations, the requirements defined by DIN VDE 0100 and the regulations regarding environmental protection in the country of use are observed and adhered to.

- The plant operator is responsible for ensuring that all work conducted with the product is carried out exclusively by trained and authorised personnel who have received appropriate safety-related instruction.

- The plant operator responsible for the product or the personnel authorised by said operator hold the ultimate responsibility for ensuring accident-free operation.

- The plant operator is responsible for ensuring that the technical specifications are maintained, in particular those concerning static and dynamic loads. Non-observance of static loads can result in the loss of the support or holding function.

- In line with the intended use, the plant operator must take steps to safeguard a dry environment that is not excessively warm under the influence of radiant heat in relation to the surrounding environment (building). Deviations are to be coordinated with the manufacturer.

3.5 Requirements of the personnel

- Each person who is tasked to work with the product is required to have read and understood the operating instructions fully before conducting work. The same applies to those who have already worked with such a product or have received corresponding training.

- Before starting any work activities, the personnel must be familiarised with the dangers associated with the product.

- All personnel tasked to work with the product must be free of physical limitations that temporarily or permanently restrict their attention or judgement (e.g. due to fatigue).

- Minors and persons under the influence of medication, drugs or alcohol are not permitted to handle the product or be involved in its installation, disassembly or cleaning in any way.

- Personnel must wear personal protective equipment that is suitable for the work performed and the prevailing working environment.

- Do not allow children to play with stationary control units; keep children away from remote controls.

- Do not operate the awning(s) if work such as window cleaning is being performed in the vicinity.

3.6 Safety notices and directions relating to the technical condition

- Check the product for any signs of damage and that it is in proper operating condition prior to installation.

- The plant operator is obliged to only operate the product in a perfect and safe operational condition. The technical condition must comply with the legal requirements that were valid and applicable on the date of production as indicated on the type plate.
3.7 Safety notices and directions relating to transport, assembly and installation

The respective shipping company is responsible for shipping the product. The following safety requirements must be observed when transporting, assembling and installing the product:

- The product must be secured in line with the requirements defined for the transport aid during shipment.
- Only lifting gear and lifting tackle that can comfortably resist the forces encountered during loading, unloading and assembling the product may be used during transport.
- Only the designated areas indicated on the pallet and the product may be used as attachment and lifting points.
- During assembly work above head height, use suitable, inspected and structurally stable climbing aids.
- If work must be performed on raised parts or working equipment, these parts or equipment must be secured against falling down using suitable devices. Tools used to lift loads must prevent the loads from unintentionally shifting, freely falling or inadvertently becoming unhooked.
- Standing under suspended loads is prohibited.
- A safety helmet must be worn during loading work with lifting gear.
- Assembly and installation work may only be performed by trained and instructed specialist personnel.
- The rated torque and rating operating time must be suitable for the properties of the driven part (the blind).
- On the SunTop type M, the smallest internal tube diameter of the winding shaft is 47 mm; on the SunTop type L, it is 58 mm.

3.8 Safety instructions relating to operation

- The plant operator responsible for the product is obligated to ensure that it is in safe and proper condition prior to initial commissioning.
- Such checks must also be conducted during operation of the product at regular intervals determined by the plant operator.
- The SunTop produces mechanical noise when it is operated. The A-rated emission sound pressure level does not exceed 70 dB(A).

3.9 Safety notices and directions relating to the electrical installation

- All work on the electrical equipment of the system may only be carried out by authorised electricians according to the applicable rules and regulations of the trade association, in particular the requirements laid out in DIN VDE 0100. Furthermore, the national legal regulations applicable in the respective country of use must be observed.
- In the event of any defects such as loose connections or defective or damaged cables to the system, the product must not be put into operation.

- Prior to inspection, assembly and disassembly work, the system (awning, roller blind) must be switched to a de-energised state.
- All electrical connections, safety devices, fuses, etc. must be properly installed, connected and earthed.
- The power supply provided must be in accordance with the electric circuit diagram (voltage type, voltage level).
- A miniature circuit breaker (MCB) is sufficient to isolate the system from the power supply (if only one phase and neutral is used).
- If a stationary (permanently installed) drive is not equipped with a power cable with a plug or another means of disconnecting it from the mains that has a contact opening width at each pole according to the conditions of overvoltage category III (pursuant to IEC 60664-1) for full disconnection, such a disconnection device, must be built into the fixed electrical installation in accordance with facility requirements.
- The mains connection cable for drives with a rubber-sheathed cable (abbreviation 60245 IEC 53) can only be replaced with the same cable type.
- The following applies to drives that allow physical access to unprotected moving parts after installation: Moving parts of the drive must be fitted more than 2.5 m over the ground (or another level that offers access to the drive).

4 Product description

The SunTop is an electromechanical tubular motor drive for window awnings and fabric-based sun protection. During operation it executes radial movements.

- Commissioning the SunTop with elero assembly cable for adjusting the end positions and relief
- Blocking recognition (torque limiting)
- Parallel switching
  - The values for your SunTop that are dependent on the version can be found on the type plate.
  - The different versions of the SunTop are fitted with different types of braking systems, depending on the rated torque and size. This, in turn, can lead to different operating behaviour, e.g. with respect to approaching an end position.

4.1 Product contents

Drive with safety instructions and operating instructions and any additional components and accessories according to the order confirmation or delivery note.

4.2 Accessories

Connection and assembly cables, adapter sets, motor bearings, ProLine control units, sensors, radio receivers, bearing plates, shaft bearings.

5 Assembly

**WARNING**

Risk of injury due to incorrect assembly

Important safety instructions

► Observe all assembly instructions. Incorrect assembly can lead to serious injuries.

**CAUTION**

Risk of injuries due to hot surfaces.
The drive will heat up during operation, the drive casing can become hot. Skin burns are possible.
► Wear personal protection equipment (protective gloves).
► The duty cycles and rest periods for the drives must be observed.

Triggered by a possible material fault, knocks or impact injuries may arise due to a gear fracture, burring fracture or a coupling defect.
► Suitable materials have been used for the engineering design and random sample testing by means of a double load test has been performed in accordance with DIN EN 60335-2-97.

Risk of injury due to knocks or impact triggered by motor bearings that are incorrectly mounted or engaged. Hazard due to insufficient stability or steadiness and accumulated energy (gravity).
► Selection of motor bearing by torque specifications.

The drive must be protected with all the enclosed safety devices.
► Check for correct engagement on motor bearing and the correct screw tightening torques.

**WARNING**

Risk of injury due to electric current.
► Always have electrical work carried out by an authorised electrician.

**CAUTION**

Risk of injury due to electric current.
Possible danger due to parts that are faulty becoming energised.
► Electrical connection is described in the operating and assembly instructions, including cable routing.

**ATTENTION**

Power failures, breaking of machine parts and other malfunctions.
► For safe operation, assembly must be correct and the end position adjustments will have to be carried out upon commissioning.

Damage to SunTop due to ingress of moisture.
► On devices with protection class IP44, the ends of all cables or plugs will need to be protected from ingress of moisture. This measure needs to be implemented immediately after removing the SunTop from the original packaging.
► The drive must be installed so that it cannot get wet.
Damage to the blind due to incorrect assembly.
► Observe the notes in the manufacturer’s documentation for blinds and fitted accessories.

---

**Important**

In its delivery condition (factory setting), the SunTop will be in commissioning mode.
► The end positions will need to be set (see section 5.6).

### 5.1 Mechanical fastening

**Important preliminary consideration:**
The working area around the installed drive is usually very small. For this reason, obtain an overview of how the electrical connection has been implemented prior to the mechanical installation (see section 5.2) and make the necessary changes beforehand.

**CAUTION**

Risk of injury through crushing.
► A minimum horizontal gap of 0.40 m between the fully unrolled part (bottom rail) and any fixed object must be maintained.

**ATTENTION**

Crushing or tension will damage the electrical cables.
► Install all electrical cabling so that it is not subject to any crushing or tensile load.
► Observe the bending radii of cables (at minimum 50 mm).
► Route connecting cables in a downward loop to prevent water running into the drive.

Damage to the drive due to the effect of impact forces.
► Slide the drive into the shaft. Never knock the drive in or use force!
► Take care not to drop the drive!

Damage or destruction to the drive by drilling.
► Never drill the drive!

**Important**

Only fasten the SunTop to the designated fastening elements.
Fixed installed control devices need to be attached so they are visible.
► The blind (awning fabric) must be attached to the winding shaft.
► The profile tube must have sufficient clearance from the motor tube.
► Make sure there is sufficient axial play (1 - 2 mm)

**Installation in profile tubes**

1. Push drive with relevant adapter and crown into the profile tube. Install the motor cable so it is protected to prevent damage from the driven part.
2. Secure the counterpart support to prevent axial movement, e.g. screw or rivet on the idler. Secure the drive axially in the support!
3. Attach the blind to the shaft.
5.2 **Electrical connection**

**WARNING**
Faulty electrical connections constitute a fatal hazard.
Risk of electric shock.
► Prior to initial commissioning, check the PE wire is correctly connected.

**ATTENTION**
Damage to the SunTop due to incorrect electrical connection.
► Prior to initial commissioning, check the PE wire is correctly connected.

Ingress of moisture will damage or even destroy the SunTop.
► For devices with protection class IP44, the customer-side connection of the cable ends or plugs (cable feed-through) can also be implemented according to protection class IP44.

Damage or destruction of the SunTop for variants with 230 V 1 AC due to incorrect activation.
► Switches with an OFF presetting (dead-man’s switches) for drives are to be attached within visible range of the SunTop but away from spontaneously moving parts and at a height of more than 1.5 m.

Damage to the blind due to incorrect travel direction.
► The assignment of the UP/DOWN travel direction must be checked after the electrical connection has been established.

**Important**
Misalignment of the end positions on the drive.
► Misalignment of the end positions is indicative of a faulty electrical connection. Readjusting the end positions is not sufficient in this scenario as the end positions will simply become misaligned again. The drive must then be replaced and the cause of the problem rectified.

**Important**
All applicable standards and regulations must be observed during the electrical installation.
If the drive is connected to a control unit, the operating instructions for the control unit must be observed.

There is generally no need to plug the connecting cable and plug in and out again for the electrical connection. Depending on the mounting or adapter plate used, the plate will need to be removed prior to cable replacement. This applies in particular to the SunTop type S.

Connect only in de-energised state. To do this, switch the drive cable so it is de-energised.
1 Press locking mechanism on the motor cable plug towards the cable using a screwdriver.
2 Pull out the plug.
3 Insert the motor cable plug until the lock engages.

5.3 **Connection example SunTop 230 V/50 Hz**

![Connection diagram SunTop 230 V/50 Hz and cable assignment when using Hirschmann plug connection STAS-3](image)

**Important**
The motor controls in the up/down direction must be locked against each other.

5.4 **Parallel circuit**

**Important**
You can connect several SunTop drives in parallel. Please note the maximum switching capacity of the control unit.

5.5 **Commissioning**

**Important**
The drive is in commissioning mode when delivered.
► The end positions must be adjusted using the elero assembly cable.
► The assembly cable may only be connected to commission the drive and for adjustment operations.

![Connection for assembly cable](image)

► Switch on mains.
► You can now set the end positions with the elero assembly cable.
### 5.6 Setting of end positions and strain relief

**Important preliminary consideration:**

The relief for an end position produces a low material load on the drive and blind. It counteracts the tensile forces acting on the blind at the upper end position and the compressive forces acting on the lower end position by momentarily changing the travel direction.

Decide on a specific relief function before setting the end position (different combination options as per the following designs):

This will save you unnecessary configuration outlay!

With the assembly cable connected, press one of the travel keys until the drive signals the transition to programming mode by a short, automatic stop. You can now program the end positions. The setting mode is finished after both end positions have been set.

#### 5.6.1 Relief function for end position(s)

If an end position was taught in at a limit stop, a relief can also be enabled for the blind.

**Important**

The relief function (for variants B to D) is activated in one step when programming the end positions (see chapters 5.6.7 to 5.6.9)!

#### 5.6.2 Relief function at upper end position

For variant B (see chapter 5.6.7) and variant C (see chapter 5.6.8):

**Activate relief function at upper end position**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Use the assembly cable while holding down the UP button ▲ from instruction ① (chapters 5.6.7 and 5.6.8) to also press the DOWN button ▼ (simultaneously), and hold down both buttons until the blind stops.</td>
</tr>
</tbody>
</table>

The relief function at the upper end position is activated.

#### 5.6.3 Relief function at lower end position

For variant C (see chapter 5.6.8) and variant D (see chapter 5.6.9):

**Activate relief function at lower end position**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Use the assembly cable while holding down the DOWN button ▼ from instruction ③ (chapters 5.6.8 and 5.6.9) to also press the UP button ▲ (simultaneously), and hold down both buttons until the blind stops.</td>
</tr>
</tbody>
</table>

The relief function at the lower end position is activated.

#### 5.6.4 Changing/deleting the end positions and deleting the relief function

It is not possible to change or delete individual end positions. This is always done in pairs (upper and lower end position simultaneously).

When the end positions are deleted, the setting for the optional relief function will also be discarded.

**Important**

The blind protection system is only adapted to the blind after a complete, uninterrupted upwards and downwards travel.

### 5.6.5 Four variants of end position settings

Four combinations of end position settings can be chosen.

<table>
<thead>
<tr>
<th>End position settings (4 variants)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Upper and lower end position freely adjustable</td>
</tr>
<tr>
<td>B Fixed upper end position, lower end position freely adjustable</td>
</tr>
<tr>
<td>C Fixed upper and lower end position</td>
</tr>
<tr>
<td>D Upper end position freely adjustable, fixed lower end position</td>
</tr>
</tbody>
</table>

**Fig. 6** End position setting variants for the SunTop

#### 5.6.6 Variant A: Upper and lower end position freely adjustable

**Variant A:** Upper and lower end position freely adjustable

1. Starting from a central position of the blind, use the assembly cable to simultaneously press both direction buttons (▲ and ▼), and hold them down until the drive briefly moves up and down.

   The end position settings have been deleted.

   The end positions may be readjusted.

2. Press the DOWN button ▼ until the drive stops automatically.

   The upper end position has been set.

3. Press the DOWN button ▼ again until the blind has reached the desired lower end position.

   The drive begins to travel, briefly stops and travels further (for as long as the DOWN button ▼ remains pressed).

   Corrections are possible using the ▲ and ▼ buttons.

4. Press the UP button ▲ until the drive stops automatically.

   The lower end position has been set.

   Adjustment of the variant A end position is complete.

**Fig. 7** End position setting, variant A
End position settings

5.6.7 Variant B: Fixed upper end position, lower end position freely adjustable

Variant B: Fixed upper end position, lower end position freely adjustable

1. Starting from a central position of the blind, press the UP button \(\uparrow\) with the assembly cable until the blind has reached the upper end position (travel to upper end position).
   The drive begins to travel, briefly stops and travels further (for as long as the UP button \(\uparrow\) is pressed).
   The drive switches off automatically when the upper limit stop is reached.

2. Press the DOWN button \(\downarrow\) until the drive stops automatically.
   The upper end position has been set.
   Optional: Activate the relief function for the upper end position: See chapter 5.6.2

3. Press the DOWN button \(\downarrow\) again until the blind has reached the desired lower end position.
   The drive begins to travel, briefly stops and travels further (for as long as the button remains pressed).
   Corrections are possible using the \(\uparrow\) and \(\downarrow\) buttons.

4. Press the UP button \(\uparrow\) until the drive stops automatically.
   Adjustment of the variant B end position is complete.

Fig. 8 End position setting, variant B:

5.6.8 Variant C:
Fixed upper and lower end position

Variant C: Fixed upper and lower end position

1. Starting from a central position of the blind, press the UP button \(\uparrow\) with the assembly cable until the blind has reached the upper end position (travel to upper end position).
   The drive begins to travel, briefly stops and travels further (for as long as the UP button \(\uparrow\) remains pressed).
   The drive switches off automatically when the upper limit stop is reached.

2. Press the DOWN button \(\downarrow\) until the drive stops automatically.
   The upper end position has been set.
   Optional: Activate the relief function for the upper end position: See chapter 5.6.2

3. Press the DOWN button \(\downarrow\) again until the blind has reached the lower end position (travels to the lower stop).
   The drive begins to travel, briefly stops and travels further (for as long as the DOWN button \(\downarrow\) remains pressed).
   The drive switches off automatically when the lower limit stop is reached.

Adjustment of the variant C end position is complete.

Fig. 9 End position setting, variant C:

5.6.9 Variant D: Upper end position freely adjustable, fixed lower end position

Variant D: Upper end position freely adjustable, fixed lower end position

1. Starting from a central position of the blind, press the UP button \(\uparrow\) with the assembly cable until the blind has reached the desired upper end position.
   The drive begins to travel, briefly stops and travels further (for as long as the button remains pressed).
   Corrections are possible using the \(\uparrow\) and \(\downarrow\) buttons.

2. Press the DOWN button \(\downarrow\) until the drive stops automatically.
   The upper end position has been set.

3. Press the DOWN button \(\downarrow\) again until the blind has reached the lower end position (travels to the lower stop).
   The drive begins to travel, briefly stops and travels further (for as long as the DOWN button \(\downarrow\) remains pressed).
   The drive switches off automatically when the lower limit stop is reached.

4. Press the UP button \(\uparrow\) until the drive stops automatically.
   Adjustment of the variant D end position is complete.

Fig. 10 End position setting, variant D:

6 Troubleshooting

<table>
<thead>
<tr>
<th>Problem / Error</th>
<th>Possible cause</th>
<th>Remedial action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drive stops during travel</td>
<td>End positions are not set</td>
<td>Setting end positions</td>
</tr>
<tr>
<td>Drive in setting mode</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| Drive stops after short time | End position programmed | Set second end position |
| Blind difficult to move | Check the smooth running of the blind |

| Drive runs only in one direction | Faulty connection | Check connection |
| | | |

| Drive does not react | No power supply | Check mains voltage |
| Temperature limiter has triggered | Allow drive to cool down |
Problem / Error | Possible cause | Remedial action
--- | --- | ---
Drive does not accept programmed end positions | Random travel | Delete end positions, re-program end positions
 | Travel to end position or limit stop too short | Drive must move, stop briefly and continue its travel (as long as a button on the assembly cable is pressed).

Fig. 11 Troubleshooting for the SunTop

7 Servicing

The SunTop is maintenance-free.

8 Cleaning

**WARNING**

Risk of injury due to electric current.
Risk of electric shock.

► Potential hazard due to live parts.
► Clean only in de-energised state. To do this, switch the drive cable so it is de-energised.
► Only clean the surface of the product with a clean, soft, dry cloth.

9 Repairs

Please contact your specialist if you have any questions. Please always provide the following information:

- Item number and designation on the type plate
- Type of fault
- Unusual events preceding fault
- Accompanying conditions
- Your own theories regarding the cause of the problem

10 Manufacturer’s address

**elero** GmbH
Antriebstechnik
Maybachstr. 30
73278 Schlierbach
Germany

| Fon: +49 7021 9539-0 | Fax: +49 7021 9539-212 | info@elero.de | www.elero.com |

Please visit our website if you require a contact partner outside Germany.

11 Disassembly and disposal

After unpacking, dispose of the packaging in accordance with the valid regulations.

Dispose of the product in accordance with the relevant regulations when you no longer need it. Disposal is partially subject to applicable legal regulations. Bring the product to be disposed of to authorised collection points only.

**Environmental information**

No superfluous packaging materials have been used. The packaging can be easily separated into three material types: cardboard (box), polystyrene (padding) and polyethylene (bag, protective foam).

The device is made of materials that can be reused if dismantled by a specialist company. Please note the local regulations on disposal of packaging materials and old appliances.

On disassembly, additional dangers must be reckoned with, which do not occur during operation.

**WARNING**

Risk of injury due to electric current.
Risk of electric shock.

► Separate power supply cables physically and discharge any energy accumulators still charged. After switching off the device, wait at least 5 minutes so that the motor can cool down and the voltage can be discharged from the capacitors.
► During disassembly work above head height, use suitable, inspected and structurally stable climbing aids.
► Work on the electrics may only be performed by personnel described in the section “Safety notes on electrical installation”.

**Removal for scrap**

The international, national and regional laws and regulations prevailing at the time of scrapping the product must be observed.

Ensure that materials and components are recycled, dismantled and separated properly in addition to observing the environmental and health hazards relating to recycling and disposal.

**CAUTION**

Environmental damage in case of incorrect disposal

► Electrical scrap and electronic components must be handled as special waste and may only be disposed of by approved specialist companies.
► Groups of materials such as various types of plastics and metals must be separated before recycling/disposal.

**Disposal of electrical and electronic components**

The disposal and recycling of electrical and electronic components must be carried out in accordance with the relevant laws and national regulations.

12 Notes on EC Declaration of Conformity

**elero** GmbH hereby declares that this product is in compliance with all applicable regulations of Machinery Directive 2006/42/EC. The full text of the EU Declaration of Conformity is available at the following Internet address:

www.elero.com/downloads-service/.
13 Technical data and dimensions

The technical data specified is subject to tolerance factors (according to applicable standards).

13.1 SunTop S

<table>
<thead>
<tr>
<th>Size/type</th>
<th>SunTop S5/30</th>
<th>SunTop S7/30</th>
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</thead>
<tbody>
<tr>
<td>Rated voltage (V)</td>
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<td>1 ~ 230</td>
</tr>
<tr>
<td>Rated frequency (Hz)</td>
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<td>50</td>
</tr>
<tr>
<td>Noiseless soft brake</td>
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<td>-</td>
</tr>
<tr>
<td>High-speed version</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Rated torque (Nm)</td>
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<td>7</td>
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<tr>
<td>Rated speed (rpm)</td>
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<tr>
<td>Rated power consumption (W)</td>
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<tr>
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<td>38</td>
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<tr>
<td>Protection class (IP)</td>
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<td>44</td>
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<tr>
<td>Limit switch range (revolutions)</td>
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<td>40</td>
</tr>
<tr>
<td>Operating time (min. S2)</td>
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</tr>
<tr>
<td>Length C (mm)</td>
<td>534</td>
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<tr>
<td>Length D (mm)</td>
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<td>Length E (mm)</td>
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<td>Weight (kg)</td>
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<td>Conformity</td>
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### 13.2 SunTop M

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<th>SunTop M12/23</th>
<th>SunTop M20</th>
<th>SunTop M30</th>
<th>SunTop M40</th>
<th>SunTop M50</th>
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<td>•</td>
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<td>High-speed version</td>
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<td>546</td>
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<td>SH)</td>
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<tr>
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<td>−20 ... 60</td>
<td>−20 ... 60</td>
<td>−20 ... 60</td>
<td>−20 ... 60</td>
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<td>•</td>
<td>•</td>
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<tr>
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<td>&lt; 70</td>
<td>&lt; 70</td>
<td>&lt; 70</td>
<td>&lt; 70</td>
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### 13.3 SunTop L

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<td>1 ~ 230</td>
</tr>
<tr>
<td>Rated frequency (Hz)</td>
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<tr>
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<td>Rated torque (Nm)</td>
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<td>Rated speed (rpm)</td>
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</tr>
<tr>
<td>Limit switch range (revolutions)</td>
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<tr>
<td>Operating time (min. S2)</td>
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<td>4</td>
</tr>
<tr>
<td>Length C (mm)</td>
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<td>Length D (mm)</td>
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<td>–20 ... 60</td>
<td>–20 ... 60</td>
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<tr>
<td>Conformity</td>
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<tr>
<td>Noise emissions level (dBA)</td>
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<td>&lt; 70</td>
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</tr>
<tr>
<td>Protection class I</td>
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<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Plug-in connecting cable (m)</td>
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<td>36 241.0001</td>
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![Diagram of SunTop L motor](image)